## COVER-PRO ${ }^{\text {SM }}$ APPLICATION <br> CLAIMS ADJUSTER SUPPLEMENT

1. Full name of the Applicant Firm:
2. Provide the percentage of the Applicant's gross annual revenue derived from the following lines of business:
Insurance Claims Adjustment
Life Insurance

Personal Property \& Casualty
Personal Auto Insurance:
$\qquad$ \%

Health Insurance $\qquad$ \%

Commercial Property \& Casualty
Commercial auto: $\qquad$

| Workers Compensation: | $=\%$ |
| :--- | :--- |
| Commercial Multi-Peril | $=$ |
| Products Liability: | $=$ |
| Other Commercial Property: | $=$ |
| Medical Malpractice: | $=$ |
| Reinsurance: |  |

Wet Marine:
Professional Liability:
Reinsurance:
\%
Stop Loss: $\quad$ —— $\%$
Other: $\qquad$ \%

Homeowner's Insurance: _ $\%$

Providing Cost/Risk Management Services:
Providing Cost/Risk Management Consulting Services:
Claims Auditing:
Other (specify): $\qquad$
Other (specify): $\qquad$ \% TOTAL MUST EQUAL:
3. What percentage of the Applicant's number of annual clients are insurance carriers and/or self insured entities? \%
What percentage of the Applicant's number of annual clients are policyholders?

4. What is the average length of claims adjuster experience, in years, per claims adjuster? $\qquad$ Yrs.
5. Does the Applicant have pre-authorization from insurance company and/or self insured clients to settle claims?

YesNo If yes, up to what dollar value? \$ $\qquad$
6. Does the Applicant's operation contain controls to guard against the following? Check all that apply.
$\square$ Overpayments
$\square$ Underpayments
$\square$ Late payments
$\square$ Payments from incorrect planPayments to ineligibles
Unfair/Unjust enrichment
Improper refusal of benefits
Failure to follow payment guidelines or procedures
7. Does the Applicant's computer system print checks?


If yes, are two signatures required on printed checks?
If so, over what amount: \$ $\qquad$
8. What is the average claims turnaround time, in working days, during the last twelve (12) months? $\qquad$
9. What number of files is handled per adjuster, per week? $\qquad$
10. What percentage of claims is processed within fifteen (15) calendar days? $\qquad$ \%
11. What percentage of denials were appealed in the past twelve (12) months? $\qquad$ \%
12. Does the Applicant utilize structured settlement plans?

13. Provide a list of all state(s) in which the Applicant provides claims adjuster services

I understand that the information submitted herein becomes a part of my Philadelphia Insurance Companies Cover-Pro ${ }^{\text {SM }}$ application and is subject to the same conditions as stated on the application.

Name (Please Print /Type)

Signature
$\overline{\text { Title (Must be Principal, Partner or Officer) }}$

Date

## ADDITIONAL INFORMATION

This section may be used to provide additional information to any question on this application. Please identify the question number to which you are referring.

